

Accessing Support Services and Resources

The following offices are being staffed remotely until further notice. Below are instructions for accessing these support services and resources.

Academic Advising (<https://www.nr.edu/advising/>)

Academic advising is available via email, phone, and Zoom meetings. Students in a career/technical program of study are encouraged to reach out to their faculty advisors for advising assistance. Students in a transfer program of study are encouraged to reach out to their student services advisor. The Advising Center can be reached at advising@nr.edu or 540-674-3609. The online *Ask an Advisor* resource is available at: <https://www.nr.edu/advisor/>.

Academic Success Center (Tutoring) (<https://www.nr.edu/aa/>)

The Academic Success Center (formerly Academic Assistance) is providing online tutoring sessions via Canvas or Zoom. Previously scheduled online appointments will continue as usual. Previously scheduled in-person appointments will now be conducted online and information on accessing these sessions will be sent to students. New online appointments can be requested at: <https://www.nr.edu/aa/request.php>. The Academic Success Center can be reached at nraa@nr.edu or 540-674-3664.

Admissions & Records (<https://www.nr.edu/admissions/>)

The Admissions & Records Office can be reached at admissions@nr.edu or 540-674-3603. Transcript requests are available at: <https://www.nr.edu/admissions/index.php#transcripts>.

Disability Services (<https://www.nr.edu/cds/>)

The Center for Disability Services can be reached at cds@nr.edu or 540-674-3619. Requests for testing accommodations can be sent to cds@nr.edu.

Financial Aid (<https://www.nr.edu/fa/>)

The Financial Aid Office can be reached at scrosscup@nr.edu or 540-674-3615. Financial aid support is available 24/7 at <https://mysupport.nr.edu/>. The 2020-21 FAFSA is available at <https://studentaid.gov/h/apply-for-aid/fafsa>. This is the needed FAFSA for summer and fall 2020 and spring 2021. An additional required summer financial aid form is available at: <https://www.nr.edu/fa/summer/>.

Library (<https://www.nr.edu/library/>)

The NRCC Library can be reached at libraryhelp@nr.edu or 540-674-3627. The online *Ask a Librarian* resource is available at: <https://www.nr.edu/library/ask.php>.

Help Desk (<https://www.nr.edu/ts/hd.php>)

The NRCC Help Desk is available to provide technology assistance to students including password resets. The Help Desk can be reached at nr4help@nr.edu or 540-674-3600 ext. 4400.

Online Learning (<https://www.nr.edu/online/>)

The Online Learning Office is available to assist students with Canvas and the transition to online courses. Tutorials and other helpful resources are available on the above website. The Online Learning Office can be reached at online@nr.edu or 540-674-3614.

Student Resources (<https://www.nr.edu/here4u/>)

The Student Resources Office is available to assist in connecting students to community resources. Links to available resources, including internet access, is available on the website above. The Student Resources Office can be reached at here4u@nr.edu or 540-674-3636.

Veterans Services (<https://www.nr.edu/veterans/>)

The Veterans Office can be reached at veterans@nr.edu or 540-674-3693.

The NRCC employee directory can be accessed at: <https://www.nr.edu/employees/>.