Live, Online, Personalized Learning Assistance In

**BASIC MATH * ALGEBRA * GEOMETRY * CALCULUS**

When you're stuck on a math problem at midnight and need a real person to help you get back on track – Try SMARTHINKING!

When you want help Learning to graph an equation - Try SMARTHINKING!

When you're halfway through a course but need a refresher on what you learned the second week of class – Try SMARTHINKING!

Anytime, Anywhere – Try SMARTHINKING

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**STEP 1: CREATE or UPDATE YOUR ACCOUNT**

**TO CREATE A NEW ACCOUNT**

1. Go to [http://www.smarthinking.com/](http://www.smarthinking.com/), enter the username: *newrccfall03* and password: *smart03help*

2. Complete the Registration Form; choose a new username and password. Use this login whenever you need help.

**IF YOU ALREADY HAVE AN ACCOUNT AND NEED TO UPDATE IT**

1. Log into SMARTHINKING using your existing username and password.

2. Click on “My Account.”

3. Click the icon on the left side: “If you received a new username…”

4. Enter the new username: *newrccfall03* and password: *smart03help* - this will recharge your account.

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**STEP 2: GET HELP**

- **Connect With an e-structor** and interact with a live tutor when you have a question.
  
  *Note: The first time you use SMARTHINKING, you will get a “plug-in” notice. You must click "Yes" when asked if you will accept the plug-in.*

- **Pre-Schedule** a 30 minute session with a private tutor in the subject area of your choice.

- **Submit a Question** and a tutor will reply usually within 24 hours.

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**STEP 3: PROBLEMS? CHECK YOUR TECH**

- **Processor**: Pentium 100 processor (or Mac equivalent).

- **Browser**: For IBM PC Compatibles users - Netscape Navigator or Communicator 4.07 or better, or Internet Explorer 4.01 or better. For Apple Mac users - Internet Explorer required.

- **Connection**: 28.8K modem, 56K modem recommended.

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Need help using SMARTHINKING? E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1

Register and Login for more information on live tutoring hours and the other services available to you!