




## Live, Online, Personalized Learning Assistance In

**BASIC MATH \* ALGEBRA \* GEOMETRY \* CALCULUS**

 **When you're stuck on a math problem at midnight and need a real person to help you get back on track – Try SMARTHINKING!**

 **When you want help Learning to graph an equation - Try SMARTHINKING!**

 **When you're halfway through a course but need a refresher on what you learned the second week of class – Try SMARTHINKING!**

 **Anytime, Anywhere – Try SMARTHINKING**

### STEP 1: CREATE or UPDATE YOUR ACCOUNT

**\*\* TO CREATE A NEW ACCOUNT\*\***

1. Go to <http://www.smarthinking.com/>, enter the username: **newrccfall03** and password: **smart03help**
2. Complete the Registration Form; choose **a new** username and password. Use this login whenever you need help.

**\*\*IF YOU ALREADY HAVE AN ACCOUNT AND NEED TO UPDATE IT\*\***

1. Log into SMARTHINKING using your existing username and password.
2. Click on "My Account."
3. Click the icon on the left side: "If you received a new username..."
4. Enter the new username: **newrccfall03** and password: **smart03help** - this will recharge your account.

### STEP 2: GET HELP

- **Connect With an e-structor** and interact with a live tutor when you have a question.  
*Note: The first time you use SMARTHINKING, you will get a "plug-in" notice. You must click "Yes" when asked if you will accept the plug-in.*
- **Pre-Schedule** a 30 minute session with a private tutor in the subject area of your choice.
- **Submit a Question** and a tutor will reply usually within 24 hours.

### STEP 3: PROBLEMS? CHECK YOUR TECH

**Processor:** Pentium 100 processor (or Mac equivalent).

**Browser:** For IBM PC Compatibles users - Netscape Navigator or Communicator 4.07 or better, or Internet Explorer 4.01 or better.  
**For Apple Mac users - Internet Explorer required.**

**Connection:** 28.8K modem, 56K modem recommended.

*Need help using SMARTHINKING?  
E-mail Customer Support at  
[support@smarthinking.com](mailto:support@smarthinking.com)  
or call (888) 430-7429 ext. 1*

**Register and Login for more information on live tutoring hours and the other services available to you!**